EXHIBIT

C

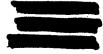
PAGE 1



Patient: Subscriber: Health Net ID:

Plan:

Plan Year:



Charter POS

Client Number:

01/01/2010 -12/31/2010 A29986

Process Date: 04/09/2010

Patient's Responsibility

z 44.20110 D 2.200 P 0.222	~
Deductible:	0.00
Coinsurance:	0.00
Copay Amount:	0.00
Not Covered:	-2,028.28
Provider May Bill You:	-2,028.28

Health Net Paid

Payment Amount:	2028.28

616191 F008 2015 1OZ 1/2 ----- 1008

Explanation of Benefits ~THIS IS NOT A BILL~ ~RETAIN FOR PERSONAL TAX AND MEDICAL RECORDS~

Go paperless! View this document easily and conveniently on our secure website. Sign up today at www.healthnet.com and choose to receive email notifications whenever a new Explanation of Benefits is available. Already registered online? Simply change your delivery preferences at www.healthnet.com > Manage my account.

This detail explanation will clarify your payment responsibilities or reimbursement. Please see reverse side for important additional information and telephone numbers.

Questions?

Please contact us at www.healthnet.com or at One Far Mill Crossing P.O. BOX, 904 Shelton, CT 06484 or call us at (800) 441-5741.

- If you are covered by more than one carrier for medical benefits, file all claims with each carrier and provide each with information regarding all of the coverage you have.
- If you believe there has been fraud, waste or abuse, in relation to your health coverage, please contact Health

 Net at 1-800-747-0877. All calls will be kept confidential, and you may remain anonymous if you choose.

V.1 2009 COBB000053

Case 2:12-cv-06257-SRC-CLW Document 19-8 Filed 08/23/13 Page 3 of 27 PageID: 171

UNDERSTANDING YOUR EXPLANATION OF BENEFITS

PAGE

CLAIM#	The Health Net reference number assigned to the claim.
DATE(S) OF SERVICE	Indicates the date or range of dates on which you received the service.
SERVICE	Brief description of the service provided (i.e.; Office Visit)
BILLED CHARGES	The full amount billed by the physician or provider for the service.
NOT COVERED	Charges that are not covered by the plan, such as: the difference between BILLED CHARGES and ALLOWED CHARGES; the penalty for failing to obtain prior authorization on required services; or services not covered by your Health Net plan. This portion is your responsibility to pay.
REDUCTIONS	An adjustment made by Health Net to the BILLED CHARGES. You are not responsible for this amount. If you are billed for this amount, do not pay the provider – contact Customer Service at the phone number located on the first page of this Explanation of Benefits.
ALLOWED CHARGES	Total BILLED CHARGES minus any NOT COVERED charges and REDUCTIONS equals the ALLOWED CHARGES.
OTHER INSURANCE	The amount paid by another insurance carrier, if applicable. The OTHER INSURANCE amount is subtracted from the ALLOWED CHARGES and may reduce your payment responsibility.
DEDUCTIBLE	Where applicable, the amount that is set by your plan that is your responsibility to pay before Health Net begins to pay benefits. This amount is applied to the yearly deductible. Please see the bottom of the statement for the individual and family deductible amount met to date.
COINSURANCE	Where applicable, the percentage set by your plan of ALLOWED CHARGES that you are responsible for paying.
COPAY	Where applicable, the dollar amount set by your plan that you pay a provider or facility.
HEALTH NET PAID	The amount paid by Health Net. It is the amount remaining after applicable OTHER INSURANCE, DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider directly and you have already paid the non-participating physician/provider for the service(s), the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-participating physician/provider directly with questions about any refund.
MEMBER PAYS	Total amount you are responsible for paying to the physician/provider. This includes any applicable NOT COVERED, DEDUCTIBLE, COINSURANCE, and COPAY amount.
REMARK CODE(S)	The remark code and its corresponding explanation (which can be found at the bottom of the statement) provide a detailed explanation for the payment or denial for this service.
INTEREST	Interest paid as applicable, based upon applicable state and federal laws.

New Jersey Notice of Appeal and Grievance Rights

MEDICAL NECESSITY ISSUES (Denial of coverage for Medical Necessity reasons) If you disagree with this determination, you, or your designee (with specific written consent from you) may initiate an appeal within one hundred eighty (180) calendar days of the receipt of the Explanation of Benefits setting forth the determination. To initiate the Health Net appeal process, please either call Health Net at 1-888-747-8494 or submit written comments, documents and other information relevant to the appeal to: Health Net, One Far Mill Crossing, P.O. Box 857, CT 110-05-06, Shelton, CT 06484-0857, Attn: Clinical Appeals.

~INTERNAL & EXTERNAL APPEAL: Health Net will process your first level appeal within five (5) business days of its receipt. At any level of appeal you have the right to representation by anyone of your choosing. If the denial is upheld at the first level, you may request a second level Internal appeal, the process for which will be described in your first level decision letter. If you are still dissatisfied with Health Net's decision on a second level appeal, you will be afforded the opportunity to have your appeal heard by an external review agency. The steps you must take to do so will be explained in the second level decision letter. External appeals are not available to enrollees in workers' compensation, or self-funded plans. Additionally, you have the right to contact the New Jersey Department of Banking and Insurance at 1-609-292-5360 at any time, if you are dissatisfied with Health Net's handling of your issue.

~EXPEDITED APPEALS: Health Net will provide an expedited appeal for medical conditions that require urgent care. You may request such an expedited appeal by calling the appropriate number listed above. If your condition warrants, Health Net will process your appeal within thirty-six (36) hours

GRIEVANCES/COMPLAINTS: (For complaints for any reason other than medical necessity) If you disagree with this determination, you, or your designee (with specific written consent from you) may initiate a grievance within one hundred eighty (180) calendar days from your receipt of this Explanation of Benefits. To initiate the Health Net grievance process, please either call Health Net at 1-888-747-8494 or submit written comments, documents and other information relevant to the grievance to the address below. Health Net will process your grievance within thirty (30) calendar days of its receipt. The written request for a grievance of this determination should be sent to: Health Net, One Far Mill Crossing, P.O. Box 904, CT 110-05-05, Shelton, CT 06484-0860.

You have the right to contact the New Jersey Department of Banking and Insurance at 1-609-292-5360 at any time, if you are dissatisfied with Health Net's handling of your issue.

~EXPEDITED GRIEVANCES/COMPLAINTS: Health Net will provide an expedited review where necessary. You may request such an expedited review by calling the appropriate number listed above. If your condition warrants, Health Net will process your grievance within thirty-six (36) hours.

REQUESTS FOR ADDITIONAL INFORMATION: Please note that the time frames described above will be expanded where Health Net requests additional information that is necessary to decide your appeal.

You have the right to contact the New Jersey Department of Banking and Insurance at 1-609-292-5360 at any time, if you are dissatisfied with Health Net's handling of your issue.

Denied Claims - Your Rights Under ERISA;

If your claim has been denied, you can find the terms supporting the denial in your evidence of coverage issued to you by Health Net. The applicable guidelines and clinical rationale used in making this decision are available upon request at no charge to you. If your health coverage is provided through an employer and your employer is not a church or a governmental organization (like a school district, city, state, or board of education) or a union, you may have the right to bring a civil action under Section 502(a) of the Employee Retirement Income Security Act, if all required reviews of your claim have been completed and your claim has not been approved.



Subscriber: Patient:

Health Net ID:

Plan: Plan Year:

Process Date: Client Number

> Page: 5 Charter POS

A29986

01/01/2009 -12/31/2009

COBB000055

10/02/2009

Revised document any questions contact Customer Service at 1-800-441-5741

THIS IS NOT A BILL - RETAIN FOR PERSONAL TAX AND MEDICAL RECORDS **EXPLANATION OF BENEFITS**

Provider ID: **Provider Name:** ZJ2399 Dannette V. Marin, RN

Cialili#:	2009050	2009050446155892								
Date(s) of Service	Billed Charges	Not Covered	Reductions	Allowed Charges	Deductible	Coinsurance	Сорау	Health Net Paid	Member Pays	Remark Codes
Service: Surgical Services	cal Services									
05/04/2009	<u>324.25</u>	<u>0.00</u>	324.25	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	0.00	0.00	0.00	PW
Service: Surgical Services	cal Services								-	-
05/04/2009	3,386.00	<u>0.00</u>	3,386.00	0.00	0.00	<u>0.00</u>	0.00	<u>0.00</u>	0.00	₩
Service: Surgical Services	cal Services									
05/04/2009	3,257.50	<u>0.00</u>	3,257.50	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	0.00	<u>0.00</u>	0.00	PW
2										
Claims Sub Total	6,967.75	0.00	6,967.75	0.00	0.00	0.00	0.00	0.00	0,00	

Explanation Of Remark Codes

Total

6,967.75

0.00

6,967.75

0.00

0.00

0.00

0.00

0.00

0.00

THIS CLAIM HAS BEEN DENIED DUE TO THE FACT THAT WE HAVE NEVER RECEIVED A RELATED BILL FROM THE HOSPITAL. WE WILL REVIEW AND PROCESS YOUR CLAIM AS SOON AS THE HOSPITAL BILL IS RECEIVED.

98.00	Member Deductible to Date
98.00	Family Deductible to Date
0.00	Member Coinsurance to Date
0.00	Family Coinsurance to Date
809.50	Health Net Paid to Date



V.1 2009

Provider ID: Provider Name:

Danilo c. Mangunay, MD

Health Net: www.Healthnet.com HEALTH NET of NEW JERSEY, INC. 90 Matawan Road 5th Floor Matawan, NJ 07747

EXPLANATION OF BENEFITS

THIS IS NOT A BILL - RETAIN FOR PERSONAL TAX AND MEDICAL RECORDS

Claim#:	2010020	2010020251316736								
Date(s) of Service	Billed Charges	Not Covered	Reductions	Allowed Charges	Deductible	Coinsurance	Сорау	Health Net Paid	Member Pays	Remark Codes
Service: Neurology Procedure	logy Procedure									
02/02/2010	707.00	0.00	707.00	0.00	0.00	0.00	0.00	0.00	0.00	6C
Service: Neurology Procedure	logy Procedure		Comment of the state of the sta							***************************************
02/02/2010	0.00	-707.00	0.00	707.00	0.00	0.00	0.00	707.00	-707.00	
Service: Neurology Procedure	logy Procedure									
02/02/2010	679.00	. 0.00	679.00	0.00	0.00	0.00	0.00	0.00	0.00	60
Service: Neurology Procedure	logy Procedure				,					
02/02/2010	0.00	-660.64	0.00	660.64	0.00	0.00	0.00	660.64	-660.64	B
Service: Neurology Procedure	logy Procedure									
02/02/2010	790,00	0.00	790.00	0.00	0.00	0.00	0.00	0.00	0.00	60
				•						



V.1 2009

Page: 3

Patient: Subscriber:

Plan:

Health Net ID:

Plan Year: Client Number:

Process Date:

04/09/2010 A29986

COBB000057

01/01/2010 -12/31/2010

Charter POS

 ϖ

HEALTH NET of NEW JERSEY, INC. 90 Matawan Road 5th Floor Matawan, NJ 07747 Health Net

EXPLANATION OF BENEFITS

Subscriber: Patient:

Plan:

Health Net ID

Process Date:

01/01/2010 -12/31/2010 % A29986 BB 04/09/2010 C

Client Number: Plan Year:

Claim # 2010020251316736

Claim continu	Claim continued from previous page:	ious page:		Claim # 2010020251316736	20251316736				,	
Date(s) of Service	Billed Charges	Not Covered Reductions	Reductions	Allowed Charges	Deductible	Deductible Coinsurance	Copay	Health Net Paid	Member Pays	Remark Codes
Service: Neuro	Service: Neurology Procedure									
02/02/2010	0.00	-660.64	0.00	660.64	0.00	0.00	0.00	660.64	-660.64	В
Claims Sub Total	2,176.00	-2,028.28	2,176.00	2,028.28	0.00	0.00	0.00	2,028.28	-2,028.28	
Total	2,176.00	-2,028.28	2,176.00	2,028.28	0.00	0.00		0.00 2,028.28	-2,028.28	
The state of the s										

Explanation Of Remark Codes

CHARGE DISALLOWED. THIS CODE HAS BEEN CHANGED TO A MORE APPROPRIATE CODE BASED ON THE CIRCUMSTANCES.

FOR COVERED SERVICES, THE MBR IS RESP FOR APPLICABLE COPAY/DEDUCTIBLE/COINSURANCE. ALSO, IF THE PROVIDER'S BILLED AMOUNTEXCEEDS HEALTH NET'S ALLOWED AMOUNT, MBR IS RESP FOR THE DIFFERENCE.

1,000.00	Member Deductible to Date
1,000.00	Family Deductible to Date
3,000.00	Member Coinsurance to Date
3,000.00	Family Coinsurance to Date
84,930.32	Health Net Paid to Date

Provider ID: **Provider Name:**

Marc A. Cohen, MD

Claim#:

2009050446169645

Date(s) of Service

Charges Billed

Not Covered

Reductions

Allowed Charges

Deductible

Coinsurance

Copay

Health Net Paid

Member Pays

Remark Codes

Service: Surgical Services

05/04/2009

1,297.00

0.00

1,297.00

0.00

0.00

0.00

0.00

0.00

0.00

PW

HEALTH NET of NEW JERSEY, INC. 90 Matawan Road 5th Floor Matawan, NJ 07747 Health Net

Patient: Subscriber: Health Net ID:

Plan:

Plan Year:

Process Date: Client Number

10/02/2009

Page: 5

01/01/2009 -12/31/2009 Charter POS A29986

Revised document any questions contact Customer Service at 1-800-441-5741

THIS IS NOT A BILL - RETAIN FOR PERSONAL TAX AND MEDICAL RECORDS **EXPLANATION OF BENEFITS**

Claim#:	2009050	2009050446155891								
Date(s) of Service	Billed Charges	8	Reductions	Allowed Charges	Deductible	Coinsurance	Сорау	Health Net Paid	Member Pays	Remark Codes
Service: Surgical Services	al Services									
05/04/2009	1,297.00	0.00	1,297.00	<u>0.00</u>	0.00	0.00	0.00	0.00	0.00	PW
Service: Surgical Services	al Services									
05/04/2009	13,544.00	<u>0,00</u>	13,544.00	0.00	0.00	0.00	0.00	0.00	0.00	PW
Service: Surgical Services	al Services									
05/04/2009	13,030.00	<u>0.00</u>	13,030.00	. <u>0.00</u>	0.00	0.00	<u>0.00</u>	<u>0.00</u>	0.00	PW
Claims Sub Total	27,871.00	0.00	27,871.00	0.00	0.00	0.00	0.00	0.00	0.00	
Provider Name: Provider ID:		Marc A. Cohen, MD ZI3293						Total Committee of the		





EXPLANATION OF BENEFITS

Patient:
Subscriber:
Health Net ID:

Plan:

Plan Year: Client Number:

Process Date:

01/01/2009 -12/31/2009 10/02/2009 A29986

Charter POS

Claim continu	Claim continued from previous page:	ious page:		Claim # 2009050446169645	50446169645					
Date(s) of Service	Billed Charges	Not Covered	Reductions	Allowed Charges	Deductible	Coinsurance	Copay	Health Net Paid	Member Pays	Remark Codes
Service: Surgical Services	cal Services									
05/04/2009	11,095.00	<u>0.00</u>	11,095.00	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	0.00	<u>0.00</u>	0.00	PW
Service: Surgical Services	cal Services									C
05/04/2009	3,449.00	<u>0.00</u>	3,449.00	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	0.00	0.00	<u>0.00</u>	₩
Service: Surgical Services	al Services									
05/04/2009	12,000.00	0.00	12,000.00	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	0.00	0.00	0.00	₩
Service: Surgical Services	al Services									
05/04/2009	3,859.00	0.00	3,859.00	<u>0.00</u>	0.00	<u>0.00</u>	0.00	<u>0.00</u>	0.00	PW
Service: Surgical Services	al Services									
05/04/2009	10,131.00	0.00	10,131.00	<u>0.00</u>	<u>0.00</u>	0.00	0.00	0.00	0.00	Wd
Service: Surgical Services	al Services									
05/04/2009	4,796.00	0.00	4,796.00	0.00	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	0.00	<u>₩</u>
Claims Sub Total	46,627.00	0.00	46,627.00	0.00	0.00	0.00	0.00	0.00	0.00	



EXPLANATION OF BENEFITS

Patient:

Charter POS

10/02/2009 A29986

Subscriber:

Process Date: 01/01/2009 -12/31/2009

Plan: Plan Year: Client Number: Health Net ID:

Page: 7

8
6
F003
4739
202
\$
9

V.1 2009

Provider ID: **Provider Name:** ZI3293 Marc A. Cohen, MD

Claim#: 2009072146643538

Date(s) of Service	Billed Charges	Not Covered Reductions	Reductions	Allowed Charges	Deductible	Deductible Coinsurance	Copay	Health Net Paid	Member Pays	Remark Codes
Service: Office Visits	<u>Visits</u>									
07/21/2009	<u>130.00</u>	<u>0.00</u>	130.00	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>		0.00 IS JK
Claims Sub Total	130.00	0.00	130.00	0.00	0.00	0.00	0.00	0.00	0.00	
Total	74,628.00		0.00 74,628.00	0.00	0.00	0.00	0,00	0.00	0.00	
Explanation	Explanation Of Remark Codes	odes								

PM THIS CLAIM HAS BEEN DENIED DUE TO THE FACT THAT WE HAVE NEVER RECEIVED A RELATED BILL FROM THE HOSPITAL. WE WILL REVIEW AND PROCESS YOUR CLAIM AS SOON AS THE HOSPITAL BILL IS RECEIVED.

THIS IS A DUPLICATE SERVICE PREVIOUSLY CONSIDERED. IF PAYMENT WAS MADE TO YOU DIRECTLY, PLEASE FORWARD PAYMENT TO THE PHYSICIAN/PROVIDER IF YOU HAVE NOT ALREADY DONE SO.

CHARGE DENIED. ONLY ONE OFFICE/HOSPITAL VISIT CHARGE ALLOWED PER DATE OF SERVICE.

늦

 $\overline{\circ}$

98.00	Member Deductible to Date
98.00	Family Deductible to Date N
0.00	Member Coinsurance to Date
0.00	Family Coinsurance to Date
809.50	Health Net Paid to Date

PAGE

Health Net www.Healthoet.com
HEALTH NET of NEW JERSEY, INC.
90 Malawan Road 5th Floor
Matawan, NJ 07747

620957 F01K 4717 2OZ 1/6 -

Patient:
Subscriber:
Health Net ID:

Chut

Plan: 01/01

Charter 01/01/2010 -12/31/2010

Client Number:

A29986

Process Date:

05/14/2010

Patient's Responsibility

- I	·····
Deductible:	0.00
Coinsurance:	0.00
Copay Amount:	0.00
Not Covered:	73,208.00
Provider May Bill You:	73,208.00

Health Net Paid

1		
	Payment Amount:	0.00
•		ì

Explanation of Benefits ~THIS IS NOT A BILL~

~RETAIN FOR PERSONAL TAX AND MEDICAL RECORDS~

Go paperless! View this document easily and conveniently on our secure website. Sign up today at www.healthnet.com and choose to receive email notifications whenever a new Explanation of Benefits is available. Already registered online? Simply change your delivery preferences at www.healthnet.com > Manage my account.

This detail explanation will clarify your payment responsibilities or reimbursement. Please see reverse side for important additional information and telephone numbers.

Questions?

Please contact us at www.healthnet.com or at One Far Mill Crossing P.O. BOX 904 Shelton, CT 06484 or call us at (800) 441-5741.

- If you are covered by more than one carrier for medical benefits, file all claims with each carrier and provide each with information regarding all of the coverage you have.
- If you believe there has been fraud, waste or abuse, in relation to your health coverage, please contact Health Net at 1-800-747-0877. All calls will be kept confidential, and you may remain anonymous if you choose.

V.1 2009

COBB000021

Provider ID:

Z13293

Marc A. Cohen, MD

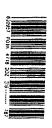
Provider Name:

Health Net www.Healthnet.com
HEALTH NET Of NEW JERSEY, INC.
90 Matawan Road 5th Floor
Matawan, NJ 07747

EXPLANATION OF BENEFITS

THIS IS NOT A BILL - RETAIN FOR PERSONAL TAX AND MEDICAL RECORDS

Claim#:	2010020	2010020252687665								
Date(s) of Service	Billed · Charges	Not Covered	Reductions	Allowed	Deductible	Coinsurance	Copay	et	Member Pays	Remark
Service: Surgical Services	cal Services			on argue				Paid		Codes
03/03/5010	A CEE DO								-	
02/02/2010	00.666,1	1,655.00	0.00	0.00	0.00	0.00	0.00	0 00	1 855 00	NY .
Service: Surgical Services	cal Services							0.00	1,000.00	N
02/02/2010	1 297 00	1 207 00	200							
Service: Surgical Services	al Services		0.00	0.00	0.00	0.00	0.00	0.00	1,297.00	NX IS
							.,			
02/02/2010	29,154.00	29,154.00	0.00	0.00	0.00	0 00	0 00		200	
Service: Surgical Services	al Services					0.00		0.00	29, 154.00	×
02/02/2010	15,344.00	15 344 00	0.00							
Service: Surai	S Cardina		0.00	0.00	0.00	0.00	0.00	0.00	15,344.00	×
Selvice: Caldical Selvices	val vel vices									
02/02/2010	23,758.00	23,758.00	0.00	0.00	00.00	0 00	2			
•						0.00	0.00	0.00	23, /58.00	×
•	•									



V.1 2009

Page: 3

Patient:

Subscriber:

Health Net ID:

Charter

COBB000023

01/01/2010 -12/31/2010

Plan:

Plan Year:

Process Date:

A29986 05/14/2010

Client Number:

. COBB000024

Case 2:12-cv-06257-SRC-CLW Document 19-8 Filed 08/23/13 Page 15 of 27 PageID: 183

Health Net' wv?w.Healthnet.com of NEW JERSEY, INC. 90 Matawan Road 5th Floor Matawan, NJ 07747

610975 F007 4693 1OZ 1/2 ----- 2347

Patient: Subscriber: Health Net ID:

Charter POS

Plan Year:

Plan:

01/01/2010 -12/31/2010

Client Number:

A29986

Process Date:

03/04/2010

Patient's Responsibility

Deductible:	0.00
Coinsurance:	0.00
Copay Amount:	0.00
Not Covered:	73,208.00
Provider May Bill You:	73,208.00

Health Net Paid

Payment Amount:	0.00

Explanation of Benefits

~THIS IS NOT A BILL~ ~RETAIN FOR PERSONAL TAX AND MEDICAL RECORDS~

Go paperless! View this document easily and conveniently on our secure website. Sign up today at www.healthnet.com and choose to receive email notifications whenever a new Explanation of Benefits is available. Already registered online? Simply change your delivery preferences at www.healthnet.com > Manage my account.

This detail explanation will clarify your payment responsibilities or reimbursement. Please see reverse side for important additional information and telephone numbers.

Questions?

Please contact us at www.healthnet.com or at One Far Mill Crossing P.O. BOX 904 Shelton, CT 06484 or call us at (800) 441-5741.

- If you are covered by more than one carrier for medical benefits, file all claims with each carrier and provide each with information regarding all of the coverage you have.
- If you believe there has been fraud, waste or abuse, in relation to your health coverage, please contact Health Net at 1-800-747-0877. All calls will be kept confidential, and you may remain anonymous if you choose.

Case 2:12-cv-06257-SRC-CLW Document 19-8 Filed 08/23/13 Page 16 of 27 PageID: 184

PAGE

UNDERSTANDING YOUR EXPLANATION OF BENEFITS

COVERED, DEDUCTIBLE, COINSURANCE, and COPAY amount. REMARK CODE(S) The remark code and its corresponding explanation (which can be found at the bottom of the statement) provide a detailed explanation for the payment or denial for this service.		
SERVICE Brief description of the service provided (i.e.; Office Visit) BILLED CHARGES The full amount billed by the physician or provider for the service. NOT COVERED Charges that are not covered by the plan, such as: the difference between BILLED CHARGES and ALLOWED CHARGES; the penalty for failing to obtain prior authorization on required services; or services not covered by your Health Net plan. This portion is your responsibility to pay. REDUCTIONS An adjustment made by Health Net to the BILLED CHARGES. You are not responsible for this amount. If you are billed for this amount, do not pay the provider — contact Customer Service at the phone number located on the first page of this Explanation of Benefits. ALLOWED CHARGES Total BILLED CHARGES minus any NOT COVERED charges and REDUCTIONS equals the ALLOWED CHARGES. The amount paid by another insurance carrier, if applicable. The OTHER INSURANCE amount is subtracted from the ALLOWED CHARGES and may reduce your payment responsibility. DEDUCTIBLE Where applicable, the amount that is set by your plan that is your responsibility to pay before Health Net begins to pay benefits. This amount is applied to the yearly deductible. Please see the bottom of the statement for the individual and family deductible amount met to date. COINSURANCE Where applicable, the percentage set by your plan of ALLOWED CHARGES that you are responsible for paying. COPAY Where applicable, the dollar amount set by your plan that you pay a provider or facility. The amount paid by Health Net. It is the amount remaining after applicable OTHER INSURANCE, DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider directly and you have already paid the non-participating physician/provider for the service(s), the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-p	CLAIM#	The Health Net reference number assigned to the claim.
BILLED CHARGES The full amount billed by the physician or provider for the service. NOT COVERED Charges that are not covered by the plan, such as: the difference between BILLED CHARGES and ALLOWED CHARGES; the penalty for failing to obtain prior authorization on required services; or services not covered by your Health Net plan. This portion is your responsibility to pay. REDUCTIONS An adjustment made by Health Net to the BILLED CHARGES. You are not responsible for this amount. If you are billed for this amount, do not pay the provider – contact Customer Service at the phone number located on the first page of this Explanation of Benefits. ALLOWED CHARGES Total BILLED CHARGES minus any NOT COVERED charges and REDUCTIONS equals the ALLOWED CHARGES. OTHER INSURANCE The amount paid by another insurance carrier, if applicable. The OTHER INSURANCE amount is subtracted from the ALLOWED CHARGES and may reduce your payment responsibility to pay before Health Net begins to pay benefits. This amount is applied to the yearly deductible. Please see the bottom of the statement for the individual and family deductible amount met to date. COINSURANCE Where applicable, the percentage set by your plan of ALLOWED CHARGES that you are responsible for paying. COPAY Where applicable, the dollar amount set by your plan that you pay a provider or facility. HEALTH NET PAID Where applicable, the dollar amount set by your plan that you pay a provider or facility. The amount paid by Health Net. It is the amount remaining after applicable OTHER INSURANCE, DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider directly and you have already paid the non-participating physician/provider for the service(s), the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-participating physician/provider directly with	DATE(S) OF SERVICE	Indicates the date or range of dates on which you received the service.
Charges that are not covered by the plan, such as: the difference between BILLED CHARGES and ALLOWED CHARGES; the penalty for failing to obtain prior authorization on required services; or services not covered by your Health Net plan. This portion is your responsibility to pay. REDUCTIONS An adjustment made by Health Net to the BILLED CHARGES. You are not responsible for this amount. If you are billed for this amount, do not pay the provider – contact Customer Service at the phone number located on the first page of this Explanation of Benefits. ALLOWED CHARGES Total BILLED CHARGES minus any NOT COVERED charges and REDUCTIONS equals the ALLOWED CHARGES. OTHER INSURANCE The amount paid by another insurance carrier, if applicable. The OTHER INSURANCE amount is subtracted from the ALLOWED CHARGES and may reduce your payment responsibility. DEDUCTIBLE Where applicable, the amount that is set by your plan that is your responsibility to pay before Health Net begins to pay benefits. This amount is applied to the yearly deductible. Please see the bottom of the statement for the individual and family deductible amount met to date. COINSURANCE Where applicable, the percentage set by your plan that you pay a provider or facility. HEALTH NET PAID The amount paid by Health Net. It is the amount remaining after applicable OTHER INSURANCE, DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider directly and you have already paid the non-participating physician/provider directly and you have already paid the non-participating physician/provider directly with questions about any refund. MEMBER PAYS Total amount you are responsible for paying to the physician/provider. This includes any applicable NOT COVERED, DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED COVERED, DEDUCTIBLE, COINSURANCE, and COPAY am	SERVICE	Brief description of the service provided (i.e.; Office Visit)
CHARGES; the penalty for failing to obtain prior authorization on required services; or services not covered by your Health Net plan. This portion is your responsibility to pay. An adjustment made by Health Net to the BILLED CHARGES. You are not responsible for this amount. If you are billed for this amount, do not pay the provider – contact Customer Service at the phone number located on the first page of this Explanation of Benefits. ALLOWED CHARGES Total BILLED CHARGES minus any NOT COVERED charges and REDUCTIONS equals the ALLOWED CHARGES. OTHER INSURANCE The amount paid by another insurance carrier, if applicable. The OTHER INSURANCE amount is subtracted from the ALLOWED CHARGES and may reduce your payment responsibility. DEDUCTIBLE Where applicable, the amount that is set by your plan that is your responsibility to pay before Health Net begins to pay benefits. This amount is applied to the yearly deductible. Please see the bottom of the statement for the individual and family deductible amount met to date. COINSURANCE Where applicable, the dollar amount set by your plan of ALLOWED CHARGES that you are responsible for paying. COPAY Where applicable, the dollar amount set by your plan that you pay a provider or facility. HEALTH NET PAID The amount paid by Health Net. It is the amount remaining after applicable OTHER INSURANCE, DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-participating physician/provider for the service(s), the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-participating physician/provider	BILLED CHARGES	The full amount billed by the physician or provider for the service.
are billed for this amount, do not pay the provider – contact Customer Service at the phone number located on the first page of this Explanation of Benefits. ALLOWED CHARGES Total BILLED CHARGES minus any NOT COVERED charges and REDUCTIONS equals the ALLOWED CHARGES. The amount paid by another insurance carrier, if applicable. The OTHER INSURANCE amount is subtracted from the ALLOWED CHARGES and may reduce your payment responsibility. DEDUCTIBLE Where applicable, the amount that is set by your plan that is your responsibility to pay before Health Net begins to pay benefits. This amount is applied to the yearly deductible. Please see the bottom of the statement for the individual and family deductible amount met to date. COINSURANCE Where applicable, the percentage set by your plan of ALLOWED CHARGES that you are responsible for paying. COPAY Where applicable, the dollar amount set by your plan that you pay a provider or facility. The amount paid by Health Net. It is the amount remaining after applicable OTHER INSURANCE, DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider directly and you have already paid the non-participating physician/provider for the service(s), the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-participating physician/provider directly with questions about any refund. MEMBER PAYS Total amount you are responsible for paying to the physician/provider. This includes any applicable NOT COVERED, DEDUCTIBLE, COINSURANCE, and COPAY amount. REMARK CODE(S) The remark code and its corresponding explanation (which can be found at the bottom of the statement) provide a detailed explanation for the payment or denial for this service.	NOT COVERED	CHARGES; the penalty for failing to obtain prior authorization on required services; or services not covered by
CHARGES. OTHER INSURANCE The amount paid by another insurance carrier, if applicable. The OTHER INSURANCE amount is subtracted from the ALLOWED CHARGES and may reduce your payment responsibility. Where applicable, the amount that is set by your plan that is your responsibility to pay before Health Net begins to pay benefits. This amount is applied to the yearly deductible. Please see the bottom of the statement for the individual and family deductible amount met to date. COINSURANCE Where applicable, the percentage set by your plan of ALLOWED CHARGES that you are responsible for paying. COPAY Where applicable, the dollar amount set by your plan that you pay a provider or facility. The amount paid by Health Net. It is the amount remaining after applicable OTHER INSURANCE, DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider directly and you have already paid the non-participating physician/provider for the service(s), the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-participating physician/provider. This includes any applicable NOT COVERED, DEDUCTIBLE, COINSURANCE, and COPAY amount. REMARK CODE(S) The remark code and its corresponding explanation (which can be found at the bottom of the statement) provide a detailed explanation for the payment or denial for this service.	REDUCTIONS	are billed for this amount, do not pay the provider contact Customer Service at the phone number located on
from the ALLOWED CHARGES and may reduce your payment responsibility. Where applicable, the amount that is set by your plan that is your responsibility to pay before Health Net begins to pay benefits. This amount is applied to the yearly deductible. Please see the bottom of the statement for the individual and family deductible amount met to date. COINSURANCE Where applicable, the percentage set by your plan of ALLOWED CHARGES that you are responsible for paying. Where applicable, the dollar amount set by your plan that you pay a provider or facility. The amount paid by Health Net. It is the amount remaining after applicable OTHER INSURANCE, DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider directly and you have already paid the non-participating physician/provider directly with questions about any refund. MEMBER PAYS Total amount you are responsible for paying to the physician/provider. This includes any applicable NOT COVERED, DEDUCTIBLE, COINSURANCE, and COPAY amount. REMARK CODE(S) The remark code and its corresponding explanation (which can be found at the bottom of the statement) provide a detailed explanation for the payment or denial for this service.	ALLOWED CHARGES	
to pay benefits. This amount is applied to the yearly deductible. Please see the bottom of the statement for the individual and family deductible amount met to date. COINSURANCE Where applicable, the percentage set by your plan of ALLOWED CHARGES that you are responsible for paying. Where applicable, the dollar amount set by your plan that you pay a provider or facility. The amount paid by Health Net. It is the amount remaining after applicable OTHER INSURANCE, DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider directly and you have already paid the non-participating physician/provider for the service(s), the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-participating physician/provider directly with questions about any refund. MEMBER PAYS Total amount you are responsible for paying to the physician/provider. This includes any applicable NOT COVERED, DEDUCTIBLE, COINSURANCE, and COPAY amount. REMARK CODE(S) The remark code and its corresponding explanation (which can be found at the bottom of the statement) provide a detailed explanation for the payment or denial for this service.	OTHER INSURANCE	The amount paid by another insurance carrier, if applicable. The OTHER INSURANCE amount is subtracted from the ALLOWED CHARGES and may reduce your payment responsibility.
Where applicable, the dollar amount set by your plan that you pay a provider or facility. HEALTH NET PAID The amount paid by Health Net. It is the amount remaining after applicable OTHER INSURANCE, DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider directly and you have already paid the non-participating physician/provider for the service(s), the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-participating physician/provider directly with questions about any refund. MEMBER PAYS Total amount you are responsible for paying to the physician/provider. This includes any applicable NOT COVERED, DEDUCTIBLE, COINSURANCE, and COPAY amount. REMARK CODE(S) The remark code and its corresponding explanation (which can be found at the bottom of the statement) provide a detailed explanation for the payment or denial for this service.	DEDUCTIBLE	to pay benefits. This amount is applied to the yearly deductible. Please see the bottom of the statement for the
HEALTH NET PAID The amount paid by Health Net. It is the amount remaining after applicable OTHER INSURANCE, DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider directly and you have already paid the non-participating physician/provider for the service(s), the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-participating physician/provider directly with questions about any refund. MEMBER PAYS Total amount you are responsible for paying to the physician/provider. This includes any applicable NOT COVERED, DEDUCTIBLE, COINSURANCE, and COPAY amount. REMARK CODE(S) The remark code and its corresponding explanation (which can be found at the bottom of the statement) provide a detailed explanation for the payment or denial for this service.	COINSURANCE	Where applicable, the percentage set by your plan of ALLOWED CHARGES that you are responsible for paying.
DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider directly and you have already paid the non-participating physician/provider for the service(s), the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-participating physician/provider directly with questions about any refund. MEMBER PAYS Total amount you are responsible for paying to the physician/provider. This includes any applicable NOT COVERED, DEDUCTIBLE, COINSURANCE, and COPAY amount. REMARK CODE(S) The remark code and its corresponding explanation (which can be found at the bottom of the statement) provide a detailed explanation for the payment or denial for this service.	COPAY	Where applicable, the dollar amount set by your plan that you pay a provider or facility.
COVERED, DEDUCTIBLE, COINSURANCE, and COPAY amount. REMARK CODE(S) The remark code and its corresponding explanation (which can be found at the bottom of the statement) provide a detailed explanation for the payment or denial for this service.	HEALTH NET PAID	DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider directly and you have already paid the non-participating physician/provider for the service(s), the non-participating physician/provider is obligated to refund any duplicate
a detailed explanation for the payment or denial for this service.	MEMBER PAYS	
INTEREST Interest paid as applicable, based upon applicable state and federal laws.	REMARK CODE(S)	
	INTEREST	Interest paid as applicable, based upon applicable state and federal laws.

New Jersey Notice of Appeal and Grievance Rights

MEDICAL NECESSITY ISSUES (Denial of coverage for Medical Necessity reasons) If you disagree with this determination, you, or your designee (with specific written consent from you) may initiate an appeal within one hundred eighty (180) calendar days of the receipt of the Explanation of Benefits setting forth the determination. To initiate the Health Net appeal process, please either call Health Net at 1-888-747-8494 or submit written comments, documents and other information relevant to the appeal to: Health Net, One Far Mill Crossing, P.O. Box 857, CT 110-05-06, Shelton, CT 06484-0857, Attn: Clinical Appeals.

~INTERNAL & EXTERNAL APPEAL: Health Net will process your first level appeal within five (5) business days of its receipt. At any level of appeal you have the right to representation by anyone of your choosing. If the denial is upheld at the first level, you may request a second level internal appeal, the process for which will be described in your first level decision letter. If you are still dissatisfied with Health Net's decision on a second level appeal, you will be afforded the opportunity to have your appeal heard by an external review agency. The steps you must take to do so will be explained in the second level decision letter. External appeals are not available to enrollees in workers' compensation, or self-funded plans. Additionally, you have the right to contact the New Jersey Department of Banking and Insurance at 1-609-292-5360 at any time, if you are dissatisfied with Health Net's handling of your issue.

~EXPEDITED APPEALS: Health Net will provide an expedited appeal for medical conditions that require urgent care. You may request such an expedited appeal by calling the appropriate number listed above. If your condition warrants, Health Net will process your appeal within thirty-six (36) hours

GRIEVANCES/COMPLAINTS: (For complaints for any reason other than medical necessity) If you disagree with this determination, you, or your designee (with specific written consent from you) may initiate a grievance within one hundred eighty (180) calendar days from your receipt of this Explanation of Benefits. To initiate the Health Net grievance process, please either call Health Net at 1-888-747-8494 or submit written comments, documents and other information relevant to the grievance to the address below. Health Net will process your grievance within thirty (30) calendar days of its receipt. The written request for a grievance of this determination should be sent to: Health Net, One Far Mill Crossing, P.O. Box 904, CT 110-05-05, Shelton, CT 06484-0860.

You have the right to contact the New Jersey Department of Banking and Insurance at 1-609-292-5360 at any time, if you are dissatisfied with Health Net's handling of your issue.

~EXPEDITED GRIEVANCES/COMPLAINTS: Health Net will provide an expedited review where necessary. You may request such an expedited review by calling the appropriate number listed above. If your condition warrants, Health Net will process your grievance within thirty-six (36) hours.

REQUESTS FOR ADDITIONAL INFORMATION: Please note that the time frames described above will be expanded where Health Net requests additional information that is necessary to decide your appeal.

You have the right to contact the New Jersey Department of Banking and Insurance at 1-609-292-5360 at any time, if you are dissatisfied with Health Net's handling of your issue.

Denied Claims - Your Rights Under ERISA:

If your claim has been denied, you can find the terms supporting the denial in your evidence of coverage issued to you by Health Net. The applicable guidelines and clinical rationale used in making this decision are available upon request at no charge to you. If your health coverage is provided through an employer and your employer is not a church or a governmental organization (like a school district, city, state, or board of education) or a union, you may have the right to bring a civil action under Section 502(a) of the Employee Retirement Income Security Act, if all required reviews of your claim have been completed and your claim has not been approved.

Health Net:

www.fteathnet.com

HEALTH NET

of NEW JERSEY, INC.
90 Matawan Road 5th Floor

Matawan, NJ 07747

EXPLANATION OF BENEFITS

Patient: Subscriber:

01/01/2010 -12/31/2010

A29986

03/04/2010

Plan Year:

Process Date:

Coinsurance

Copay

Health Net Paid

Member Pays

Remark Codes

Client Number:

Plan: Health Net ID:

Charter POS

COBB000027

C	laim contin	Claim continued from previous page:	ious page:		Claim # 2010020250778690	20250778690
	Date(s) of Service	Billed Charges	Not Covered Reductions	Reductions	Allowed Charges	Deductible
S	Service: Surgical Services	ical Services				
	02/02/2010	2,000.00	2,000.00	0.00	0.00	0.00
၁၀	Claims Sub Total	73,208.00	73,208.00	0.00	0.00	0.00
\Box	Total	73,208.00	73,208.00	0.00	0.00	0.00
1	•					

?	Explan
2	ation
	<u>o</u>
) П	Ren
	nark (
ה כ	Codes
ם כ	Sa

CHARGE DENIED. PROVIDER IS NOT WITHIN YOUR ASSIGNED NETWORK OF PROVIDERS AND THE SERVICE IS NOT CONSIDERED EMERGENT. PROVIDER MAY BILL YOU.

0.00

0.00

0.00

73,208.00

0.00

0.00

0.00

73,208.00

0.00

0.00

0.00

2,000.00

 $\stackrel{>}{\times}$

105.00	Member Deductible to Date
105.00	Family Deductible to Date
0.00	Member Coinsurance to Date
0.00	Family Coinsurance to Date
0.00	Health Net Paid to Date



EXPLANATION OF BENEFITS

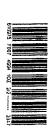
THIS IS NOT A BILL - RETAIN FOR PERSONAL TAX AND MEDICAL RECORDS

Provider Name: Provider ID:

ZI3293

Marc A. Cohen, MD

Claim#:	2010020	2010020250778690								
Date(s) of Service	Billed Charges	Ď.	Reductions	Allowed Charges	Deductible	Coinsurance	Copay	Health Net Paid	Member Pays	Remark Codes
Service: Surgical Services	al Services									
02/02/2010	1,655.00	1,655.00	0.00	0.00	0.00	0.00	0.00	0.00	1,655.00	XX
Service: Surgical Services	al Services									
02/02/2010	1,297.00	1,297.00	0.00	0.00	0.00	0.00	0.00	0.00	1,297.00	X
Service: Surgical Services	al Services									
02/02/2010	29,154.00	29,154.00	0.00	0.00	0,00	0.00	0.00	0.00	29,154.00	XX
Service: Surgical Services	al Services									
02/02/2010	15,344.00	15,344.00	0.00	0.00	0.00	0.00	0.00	0.00	15,344.00	×
Service: Surgical Services	al Services									
02/02/2010	23,758.00	23,758.00	0.00	0.00	0.00	0.00	0.00	0.00	23,758.00	NX



V.1 2009

Page: 3

Patient:

Plan:

Health Net ID: Subscriber:

Plan Year:

Process Date: Client Number:

03/04/2010

Health Net'

www.Health Net

HEALTH NET

of NEW JERSEY, INC.

90 Malawan Road 5th Floor

Matawan, NJ 07747

620957 F01K 4721 2OZ 5/6 ----

S BOUND BROOK, NJ 08880-1330

ERIC COBB 128 W WARREN ST PAGE

Patient: Subscriber:

Health Net ID: Plan:

Plan Year:

Client Number: Process Date:

Charter

01/01/2010 -12/31/2010 A29986

05/14/2010

Patient's Responsibility

	<u> </u>
Deductible:	0.00
Coinsurance:	0.00
Copay Amount:	0.00
Not Covered:	21,930.00
Provider May Bill You:	21,930.00

Health Net Paid

	ا م م م
Payment Amount:	0.00
J	

Explanation of Benefits

~RETAIN FOR PERSONAL TAX AND MEDICAL RECORDS~

Go paperless! View this document easily and conveniently on our secure website. Sign up today at www.healthnet.com and choose to receive email notifications whenever a new Explanation of Benefits is available. Already registered online? Simply change your delivery preferences at www.healthnet.com > Manage my account.

This detail explanation will clarify your payment responsibilities or reimbursement. Please see reverse side for important additional information and telephone numbers.

Questions?

Please contact us at www.healthnet.com or at One Far Mill Crossing P.O. BOX 904 Shelton, CT 06484 or call us at (800) 441-5741.

- If you are covered by more than one carrier for medical benefits, file all claims with each carrier and provide each with information regarding all of the coverage you have.
- If you believe there has been fraud, waste or abuse, in relation to your health coverage, please contact Health Net at 1-800-747-0877. All calls will be kept confidential, and you may remain anonymous if you choose.

COBB000043

CLAIM#	The Health Net reference number assigned to the claim.
DATE(S) OF SERVICE	Indicates the date or range of dates on which you received the service.
SERVICE	Brief description of the service provided (i.e.; Office Visit)
BILLED CHARGES	The full amount billed by the physician or provider for the service.
NOT COVERED	Charges that are not covered by the plan, such as: the difference between BILLED CHARGES and ALLOWED CHARGES; the penalty for failing to obtain prior authorization on required services; or services not covered by your Health Net plan. This portion is your responsibility to pay.
REDUCTIONS	An adjustment made by Health Net to the BILLED CHARGES. You are not responsible for this amount. If you are billed for this amount, do not pay the provider – contact Customer Service at the phone number located on the first page of this Explanation of Benefits.
ALLOWED CHARGES	Total BILLED CHARGES minus any NOT COVERED charges and REDUCTIONS equals the ALLOWED CHARGES.
OTHER INSURANCE	The amount paid by another insurance carrier, if applicable. The OTHER INSURANCE amount is subtracted from the ALLOWED CHARGES and may reduce your payment responsibility.
DEDUCTIBLE .	Where applicable, the amount that is set by your plan that is your responsibility to pay before Health Net begins to pay benefits. This amount is applied to the yearly deductible. Please see the bottom of the statement for the individual and family deductible amount met to date.
COINSURANCE	Where applicable, the percentage set by your plan of ALLOWED CHARGES that you are responsible for paying.
COPAY	Where applicable, the dollar amount set by your plan that you pay a provider or facility.
HEALTH NET PAID	The amount paid by Health Net. It is the amount remaining after applicable OTHER INSURANCE, DEDUCTIBLE, COINSURANCE, and COPAY amounts have been subtracted from the ALLOWED CHARGES. Note: Health Net may be required to pay a non-participating physician/provider directly. If Health Net pays the non-participating physician/provider directly and you have already paid the non-participating physician/provider for the service(s), the non-participating physician/provider is obligated to refund any duplicate payment. Contact the non-participating physician/provider directly with questions about any refund.
MEMBER PAYS	Total amount you are responsible for paying to the physician/provider. This includes any applicable NOT COVERED. DEDUCTIBLE, COINSURANCE, and COPAY amount.
REMARK CODE(S)	The remark code and its corresponding explanation (which can be found at the bottom of the statement) provide a detailed explanation for the payment or denial for this service.
INTEREST	Interest paid as applicable, based upon applicable state and federal laws.

New Jersey Notice of Appeal and Grievance Rights

MEDICAL NECESSITY ISSUES (Denial of coverage for Medical Necessity reasons) If you disagree with this determination, you, or your designee (with specific written consent from you) may initiate an appeal within one hundred eighty (180) calendar days of the receipt of the Explanation of Benefits setting forth the determination. To initiate the Health Net appeal process, please either call Health Net at 1-888-747-8494 or submit written comments, documents and other information relevant to the appeal to: Health Net, One Far Mill Crossing, P.O. Box 857, CT 110-05-06, Shelton, CT 06484-0857, Attn: Clinical Appeals.

~INTERNAL & EXTERNAL APPEAL: Health Net will process your first level appeal within five (5) business days of its receipt. At any level of appeal you have the right to representation by anyone of your choosing. If the denial is upheld at the first level, you may request a second level internal appeal, the process for which will be described in your first level decision letter. If you are still dissatisfied with Health Net's decision on a second level appeal, you will be afforded the opportunity to have your appeal heard by an external review agency. The steps you must take to do so will be explained in the second level decision letter. External appeals are not available to enrollees in workers' compensation, or self-funded plans. Additionally, you have the right to contact the New Jersey Department of Banking and Insurance at 1-609-292-5360 at any time, if you are dissatisfied with Health Net's handling of your issue.

~EXPEDITED APPEALS: Health Net will provide an expedited appeal for medical conditions that require urgent care. You may request such an expedited appeal by calling the appropriate number listed above. If your condition warrants, Health Net will process your appeal within thirty-six (36)

GRIEVANCES/COMPLAINTS: (For complaints for any reason other than medical necessity) If you disagree with this determination, you, or your designee (with specific written consent from you) may initiate a grievance within one hundred eighty (180) calendar days from your receipt of this Explanation of Benefits. To initiate the Health Net grievance process, please either call Health Net at 1-888-747-8494 or submit written comments, documents and other information relevant to the grievance to the address below. Health Net will process your grievance within thirty (30) calendar days of its receipt. The written request for a grievance of this determination should be sent to: Health Net, One Far Mill Crossing, P.O. Box 904, CT 110-05-05, Shelton, CT 06484-0860.

You have the right to contact the New Jersey Department of Banking and Insurance at 1-609-292-5360 at any time, if you are dissatisfied with Health Net's handling of your issue.

~EXPEDITED GRIEVANCES/COMPLAINTS: Health Net will provide an expedited review where necessary. You may request such an expedited review by calling the appropriate number listed above. If your condition warrants, Health Net will process your grievance within thirty-six (36) hours.

REQUESTS FOR ADDITIONAL INFORMATION: Please note that the time frames described above will be expanded where Health Net requests additional information that Is necessary to decide your appeal.

You have the right to contact the New Jersey Department of Banking and Insurance at 1-609-292-5360 at any time, if you are dissatisfied with Health Net's handling of your issue.

Denied Claims - Your Rights Under ERISA:

If your claim has been denied, you can find the terms supporting the denial in your evidence of coverage issued to you by Health Net. The applicable guidelines and clinical rationale used in making this decision are available upon request at no charge to you. If your health coverage is provided through an employer and your employer is not a church or a governmental organization (like a school district, city, state, or board of education) or a union, you may have the right to bring a civil action under Section 502(a) of the Employee Retirement Income Security Act, if all required reviews of your claim have been completed and your claim has not been approved.

COBB000045... . ..

Health Net www.Healthnet.com
HEALTH NET of NEW JERSEY, INC.
90 Matawan Road 5th Floor
Matawan, NJ 07747

Subscriber:
Health Net ID:
Plan:
Plan Year:
Client Number:
Process Date:

Net ID:

ear: 01/0

Number:
s Date:

Page: 3

Patient:

Charter 01/01/2010 -12/31/2010 A29986 05/14/2010

EXPLANATION OF BENEFITS

THIS IS NOT A BILL - RETAIN FOR PERSONAL TAX AND MEDICAL RECORDS

Provider Name:

Michael D. Most, MD

Provider ID: Claim#:	ZH1125 2010020	ZH1125 2010020252687666					,			
Date(s) of Service	Billed Charges	ã.	Reductions	Allowed Charges	Deductible	Coinsurance	Сорау	Health Net Paid	Member Pays	Remark Codes
Service: Surgical Services	cal Services								•	
02/02/2010	8,495.00	8,495.00	0.00	0.00	0.00	0.00	0.00	0.00	8,495.00	×
Service: Surgical Services	cal Services								•	
02/02/2010	5,900.00	5,900.00	0.00	0.00	0.00	0.00	0.00	0.00	5,900.00	ZX
Service: Surgical Services	cal Services									
02/02/2010	7,535.00	7,535.00	0.00	0.00	0.00	0.00	0.00	0.00	7,535.00	×
2]										
Sub Total	21,930.00	21,930.00	0.00	0.00	0.00	0.00	0.00	0.00	21,930.00	
Total	21,930.00	21,930.00	0.00	0.00	0.00	0.00	0.00	0.00	21,930.00	

Explanation Of Remark Codes

CHARGE DENIED. PROVIDER IS NOT WITHIN YOUR ASSIGNED NETWORK OF PROVIDERS AND THE SERVICE IS NOT CONSIDERED EMERGENT. PROVIDER MAY BILL YOU.

Member Deductible to Date 164.90 Family Deductible to Date 164.90 Member Coinsurance to Date 0.00 Family Coinsurance to Date 0.00 **Health Net Paid to Date**



COBB000047



Patient: Subscriber:

Plan: Health Net ID:

Plan Year: Client Number:

Process Date:

Page: 3 01/01/2010 -12/31/2010 Charter POS

A29986

03/26/2010

THIS IS NOT A BILL - RETAIN FOR PERSONAL TAX AND MEDICAL RECORDS **EXPLANATION OF BENEFITS**

Provider Name: BERGEN ANESTHESIA & PAIN MGT.

Provider ID: J29724

Claim#:	2010020	2010020251208360								
Date(s) of Service	Billed Charges	Not Covered Reductions	Reductions	Allowed Charges	Deductible	Deductible Coinsurance	Copay	Health Net Paid	Member Pays	Remark Codes
Service: Anes	Service: Anesthesia Services				-					
200000	10000	000	0 00	* 0E0 00	700 71	1 7/5 20	0 00	3 032 88 88 200 1	2 026 12	₽ 2

읻

Explanation Of Remark Codes

၉

뫄 PROVIDER MAY BILL YOU FOR THIS COINSURANCE PERCENTAGE PER YOUR PLAN.

THIS AMOUNT HAS BEEN APPLIED TOWARD YOUR YEARLY DEDUCTIBLE. PROVIDER MAY BILL YOU.

1,000.00	Member Deductible to Date
1,000.00	Family Deductible to Date
3,000.00	Member Deductible to Date Family Deductible to Date Member Coinsurance to Date
3,000.00	Family Coinsurance to Date
82,902.04	Health Net Paid to

Health Net Paid to Date



V.1 2009

COBB000013

HEALTH NET of NEW JERSEY, INC. 50 Materian Road 5th Fibor Meterran, NJ 07747 TOTALS FOR THIS REMI Patient Acct# Reason Codes: Subscriber Name Patient Name Payee Address Payes Name Health Net CLAIM TOTALS 0102/20/20 Service Dale 00600 MEMBER RESPONSIBLE FOR THIS COINSURANCE DOLLAR AMOUNT.

THIS AMOUNT HAS BEEN APPLIED TO THE MEMBER'S YEARLY DEDUCTIBLE Proc. ORADELL, NJ 07649-0135 BERGEN ANESTHESIA & PAIN MGT. PO BOX 135 38006867 Modifier ₹ Sign 8 4,950,00 8iJed 4,950.00 4,950.00 Exceeds Standard Exceeds Standard Contract Charter POS
Date Rec 03/08/2010 Claim# 60 0.00 80 REMITTANCE ADVICE 2010020251208360 Contract Adjustment Contract Adjustment g 8 8 Alcowed - THE MEMBER IS RESPONSIBLE FOR PAYMENT. 4,950.00 Aflowed 4,950,00 4,950.00 Deductible Deductible Provider # Medicald 780.74 Check 6 780.74 780.74 Payee Tax ID Vendor# Coinsurance Coksurance 729724 1,245.36 1,245,38 1,245,38 331070285 **2** DXC00329724 Copay Copay 800 9.0 0.00 0.00 Responsibility Patient Packet Resp 2,026.12 2,026,12 2,026.12 Payor Tax ID Bank Code Process Date

Benefit Payable

Reason Code Type E NPI (548399704

2,923,88

뭐

٩

2,923.88

If you suspect fraud or abuse please contact the Fraud Holfins at 1(800) 747-0877

Check/EFT#:

0003603236

Check Anil:

2,923,68

Check Date: 03/31/2010

Vencior 0X00J29724 Totals

Total Interest 0.00

2,923,88

Benefi Payable

2,923.68

Remark Codes: A=ADJUSTED; D=DISCOUNT; P=PENALTY; C=CAPITATION; I=PRIME INPT PMT; W=WITHHOLD

V.1 20%

For questions, please contact the Provider Call Unit at One Far Mill Crossing P.O. Box 904 Shellon, CT 06484 or call (808) 436-7888

COBB000015

0102/92/2010

223241303

PAGE (